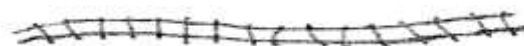


april systems design ltd



www.aprilsystems.co.uk

March 2012

Payment Terms

We accept payment by bank transfer, credit card or cheque,

Bank transfer

| | |
|-----------|---|
| Name: | April Systems Design Ltd |
| Bank : | NatWest - Direct business banking, PO box 4115, Hornchurch, Essex. RM12 4DF |
| Sort : | 602477 |
| Account : | 17682371 |
| BIC : | NWBK GB 2L |
| IBAN : | GB64 NWBK 6024 7717 6823 71 |

Credit card - We are able to accept payment by credit/debit card, (Visa, MasterCard, Switch, Solo, Maestro and Visa Delta). All credit/debit card sales are subject to the usual authorization. Secure payment is handled through Paypal. Make payment to sales@aprilsystems.co.uk

Cheques make payable to "April systems design Ltd", goods will not be released until cheques have cleared.

Payment is due 30 days from date of invoice unless stated otherwise on the invoice. In case of late payment, April Systems design Limited maintains the right to apply interest of 8% p.a. In addition, April Systems Design Limited charges a late payment fee up to a maximum amount of 40 GBP. Unpaid Cheques will be charged at £25.00+vat each.

Prices

all prices displayed are in Pounds Sterling and **exclude** VAT at 20%. UK VAT will not be charged for European customers who can supply a valid tax registration number. If a valid tax registration number is not be provided, then UK VAT at 20% will be charged.

Products sold outside the UK and Europe will not be charged VAT.

Day Rate

Design day rate quote is for a standard 8 hour day with a lunch break, hours over this time are charged at the hourly rate.

Product specifications and prices

we reserve the right to change the product specification or prices of any product at any time. Customers will be notified of any such variation upon order and allowed, at that time, the opportunity to cancel their order.

Delivery Charges

Some items are inclusive of signed-for delivery in the UK and Royal mail international signed-for for the rest of the world.

Otherwise, delivery costs are determined by weight or volumetric size & weight, whichever is the greater. Saturday, guaranteed time deliveries and deliveries to the Highlands and Islands are subject to a surcharge.

Returned Orders

You are able to cancel your order at any time prior to dispatch.

Goods are only accepted for return in the event that they were faulty or were incorrectly supplied by ourselves. Written notice must be given to April systems design Limited by post or email giving details of the goods ordered, the invoice number and reason for your complaint within seven working days of receipt of the goods. Goods must be returned with carriage paid by the sender, both insured and with proof of posting. Items of which have been used will not be accepted for return.

Carrier damages and parts order shortages

you must notify us of any carrier damage or parts order shortages within 3 days of the receipt of your goods. After this time we regret that we may be unable to accept your claim. For any goods that are damaged in transit you must allow us and/or the carrier reasonable access to the goods and packaging so that the claim can be proven. Failure to allow access to view the items would invalidate any rights to a refund or replacement items.

Exchange of parts

Goods which are correctly supplied by us, but which you wish to return for exchange as a result of having ordered them incorrectly, will be subject to a further carriage charge on return of the replacement goods.

April Systems Design Limited Disclaimer

All parts supplied by April Systems Design Limited are experimental and not for consumer use. All parts or services supplied by April Systems Design Limited are not guaranteed when used in operation. As such, it is a condition of our making all parts or services available that it is solely the decision of each individual, operator, group member or group whether they choose to use any part or service supplied and in doing so, absolve the manufacturer and designer and April Systems Design Limited of any or all such, including damage to equipment and/or injury to personnel irrespective of how caused. All consultancy designs are on a as is basis and no warranty or fit for purpose is provided by April Systems design Ltd.

All parts remain property of April Systems Design Limited until paid for in full. All 'special order' parts, which are ordered specially under the instruction of the customer, are non-returnable and non-refundable

Email: info@aprilsystems.co.uk

April Systems Design Limited

VAT Number 129062523
Director: Michael Sharpe, Beng Msc Msc MIEE
April Systems Design Ltd is a registered company in England and Wales
Company Number 4747642